Subject: Re: I can't run RG
Posted by Kanezor on Sun, 04 Jun 2006 17:55:48 GMT
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That rules out XP Home. HTGunny and ~-ALERT-~ were having a similar problem, as you can read about in this thread: http://www.renegadeforums.com/index.php?t=msg&th=19773&a mp;a mp;a mp;a mp;start=0&rid=4243

HTGunny never sent me the information I requested, but ~-ALERT-~ did. I was not able to solve his issue based on the information he sent me, which was only an AppCompat.txt file. AppCompat.txt files contain very little helpful information (only what DLLs you have, and what versions).

Could you send me more information regarding the crash?

Specifically I'll need the information outlined in blue and the files outlined in green (which are pointed to by the red arrows), as per this example (even if it's just the AppCompat.txt again, since yours could be different):

Please do not attach them to this thread (especially not *.mdump or *.hdump) as they could contain some private information from you. You may PM them to me through the forums. If they are too large to be sent through a PM, let me know and we'll discuss alternate ways of sending the files.

Also, please describe to me the exact way you're launching RenGuard. Are you just double-clicking the Renegade icon? Are you using GSA or ASE or some other +connect-enabled software? Or is there something else?