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Subject: COMCAST USERS: Read this

Posted by [icedog90](#) on Tue, 10 Oct 2006 00:34:42 GMT

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I believe I just received a scam that explains how Comcast upgraded to 12mbps. I was wondering if anyone here has also received this nonsense. Notice how it says that you have to restart your modem to get the new "operating software" (WHICH IS TOTALLY NONSENSE, being that modems don't use "operating software"). And there are a whole lot of other flaws in the letter, such as the email address being @cable.comcast.com instead of @comcast.com, and how there is no phone number provided. This is really confusing, because there isn't really any point in this letter except to make you restart your modem. Any ideas anyone?

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#### File Attachments

1) [scam.jpg](#), downloaded 800 times

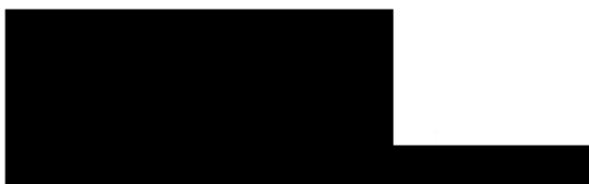
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P.O. Box 3042  
Bothell, WA 98041-3042

**We've gone and reinvented the world of speed all over again.**

September



57457

Dear [REDACTED]:

**I have some really great news for you.**

Your Comcast High-Speed Internet downstream speed just got faster - up to 100% faster! Our standard downstream speed is already lightning fast at 6 Mbps. And now, Comcast introduces PowerBoost™ - a speed - up to 12 Mbps - when you're downloading large files. This new feature is available free to Comcast customers.

Music, videos, software, and online games - whatever large file I need; PowerBoost provides the speed to enjoy the Internet and get things done with ease.

**Did we mention you already have it? You just have to turn it on!**

PowerBoost is all part of your High-Speed Internet package and an exclusive from Comcast. All you need to activate PowerBoost is unplug the power cord of your modem or wireless router, wait 60 seconds, and plug it in. This will upload the new operating software to your modem.

If you have Comcast Digital Voice, you have a specialized modem called an eMTA. Simply press the power button on the back of your eMTA. Then see for yourself how fast the Internet can go! If you have an eMTA and a wireless router, simply power cycle the wireless router.

**We continually invest in our network to make our service the best.**

There is a reason why Comcast is America's #1 High-Speed Internet provider. We continually invest millions of dollars to deliver the best - from bringing fiber-optic connections to your neighborhood years ago - to constantly upgrading our network to deliver more features to more customers each and every year.

**Comcast knows speed. McAfee® knows security. Comcast customers get them both.**

Consider yourself protected, with a variety of McAfee security features that are included free for the duration of your Comcast subscription. These features include Personal Firewall, Virus Protection, and Parental Controls with a value of \$114.

**Additional Free Features (that my family and I use) include:**

- 7 e-mail accounts - one for each member of the family
- Rhapsody Radio Plus - online commercial-free radio
- The FAN™ - watch breaking news and video clips online
- Comcast Arcade & Disney Connection - games the whole family will enjoy
- PhotoShow Deluxe® - create slide shows and share photos with friends and family
- Video Mail - send personal video messages free using your webcam