

---

Subject: Virus

Posted by [slosha](#) on Tue, 01 Sep 2009 20:57:24 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Ok, yesterday I think a virus got onto my computer. Windows Defender found a trojan in Win32, TrojanDownloader:Win32/Renos.JM, and it has come up 3 or 4 times even though I have clicked remove.

One thing I have noticed is that when opening google chrome, it says the page is unresponsive. Another problem is that MSN Messenger signs out after 5-10 seconds of being signed in.

Internet Explore is working fine, although its slow as it always has been, and that is where I am posting this from.

I have checked my firewall settings and they are both listed as exceptions.

I have posted results of a complete slow scan from AVG 8. The Renos notification will be ss'd when it comes up again.

Help please!

---

File Attachments

1) [avgresults.JPG](#), downloaded 604 times

---

AVG Anti-Virus Free

File Components History Tools Help

**AVG Anti-Virus Free Edition**

**You are protected.**  
All security features are working correctly and are up to date.

**Scan results**

Results overview Infections Warnings Information

File	Infection	Result
C:\Acer\Empowering Technology\Power\Power_DMC.exe	Virus found Win32/Heur	Moved to Vir...
C:\Acer\Empowering Technology\Power\InstallUtil.exe	Virus found Win32/Heur	Moved to Vir...
C:\Acer\Empowering Technology\Presentation\XGA.exe	Virus found Win32/Heur	Moved to Vir...
C:\Acer\Empowering Technology\Settings\ConfigService.exe	Virus found Win32/Heur	Moved to Vir...
C:\Users\Todd\AppData\Local\Temp\c.exe	Virus found Win32/Heur	Moved to Vir...

Scan whole computer

Update now

Statistics

Last scan: 9/1/09, 2:01 PM  
Last update: 9/1/09, 5:04 PM  
Virus DB: 270.13.73/2338  
AVG version: 8.5.409  
License type: Free

Show notification

**i The scan is complete.**

**View details** **Remove selected infections** **Remove all unhealed infections**

**Close results**