
Subject: EA's response to serial email problem
Posted by [Nukelt15](#) on Tue, 20 Jan 2004 20:43:53 GMT
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I never thought of sending CD's by mail as risky...I've gotten several CD's from friends online or even people I don't know and had them arrive in perfect condition.

On the other hand, I've had some unpleasant experiences with customer service in the past, and not just EA's...no major game publisher gives half a shit about the average consumer. I've had customer service emails for some companies trying to convince me that the game didn't have a CD key in the first place, when the installation clearly requires it. Then I've had problems reinstalling games after uninstalling because the morons in charge didn't have the brains to delete the registry entries, and the CD key was rendered invalid (taking about 10 or so e-mails to customer service before it was drilled through their heads that I was registering twice to MYSELF, not someone else). Customer DISservice, more like. "How may we abuse you?" :rolleyes:
