Subject: Why have i been banned?

Posted by BBFmark on Mon, 24 Oct 2005 17:27:36 GMT

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i have just tryed to install rengaurd and it says cannot connect, conciding that it isnt even my user name. what is going on why should i have to pay to get unbanned when i have done nothing? someone has mad e a mistake if this cant be fixed im not paying and / or playing ren anymore because this is not my fault and is unfair.

File Attachments

1) wtf.bmp, downloaded 285 times

Subject: Re: Why have i been banned?

Posted by Renerage on Tue, 25 Oct 2005 14:28:23 GMT

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BBFmark wrote on Mon, 24 October 2005 13:27i have just tryed to install rengaurd and it says cannot connect, conciding that it isnt even my user name. what is going on why should i have to pay to get unbanned when i have done nothing? someone has mad e a mistake if this cant be fixed im not paying and / or playing ren anymore because this is not my fault and is unfair.

Isnt nans3000 the same guy from the other topic? hmmmmm interesting.......

Subject: Re: Why have i been banned?

Posted by mac on Tue, 25 Oct 2005 14:55:41 GMT

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Your ip range/isp matches the one from the user we caught trying to bypass RenGuard

Subject: Re: Why have i been banned?

Posted by BBFmark on Wed, 26 Oct 2005 10:47:16 GMT

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so what do i do then if our ip's are similar? cause i cant change that and ip is an ip, any help would be much appreciated thank you.

Subject: Re: Why have i been banned?

Posted by mac on Wed, 26 Oct 2005 10:57:17 GMT

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Same ISP, same user.. that's what I think.

Subject: Re: Why have i been banned? Posted by Nightma12 on Wed, 26 Oct 2005 11:04:07 GMT

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not neccersarily....

so many people have got banned coz of nans3000.....

Subject: Re: Why have i been banned?

Posted by almor 999 on Wed, 26 Oct 2005 14:28:04 GMT

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BBFMark has not used the same IP on WOL as nans3000. Perhaps your RenGuard logs show differently?

Subject: Re: Why have i been banned?

Posted by mac on Wed, 26 Oct 2005 15:15:23 GMT

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I have removed the ban for nans3000 and replaced it with a hopefully more stricter ban for this individual.. all the innocent users should be able to use it again

Subject: Re: Why have i been banned?

Posted by BBFmark on Sun, 30 Oct 2005 10:29:37 GMT

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thanks alot im sorry for any inconveniance that i have caused