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**Subject:** White screen, not responding

Posted by [gumpur](#) on Sun, 12 Mar 2006 12:00:58 GMT

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Hello,

I just downloaded renguard, sett it upp and tryed running it but it freezes on an white screen doing nothing and giving not responding error and i dont see the run button for renegade so i cant get in game

I have version the latest version and i haved played 1 server whitout renguard.

If any one knows the solution to this problem i would gladly like to hear from him

thanks

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**Subject:** Re: White screen, not responding

Posted by [Blazer](#) on Mon, 13 Mar 2006 06:29:50 GMT

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If you can provide a screenshot that would be helpful.

Make sure your firewall software is not blocking RenGuards http connection which fetches the MOTD that goes in the white window.

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**Subject:** Re: White screen, not responding

Posted by [Goztow](#) on Mon, 13 Mar 2006 08:01:35 GMT

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Try right clicking it in the task bar and do maximalise. Sometimes that does the trick.

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**Subject:** Re: White screen, not responding

Posted by [gumpur](#) on Mon, 13 Mar 2006 21:19:32 GMT

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Well actualy the option to maximise is gray so i cant choose it and i tried turning off my fierwall but that did not do the trick

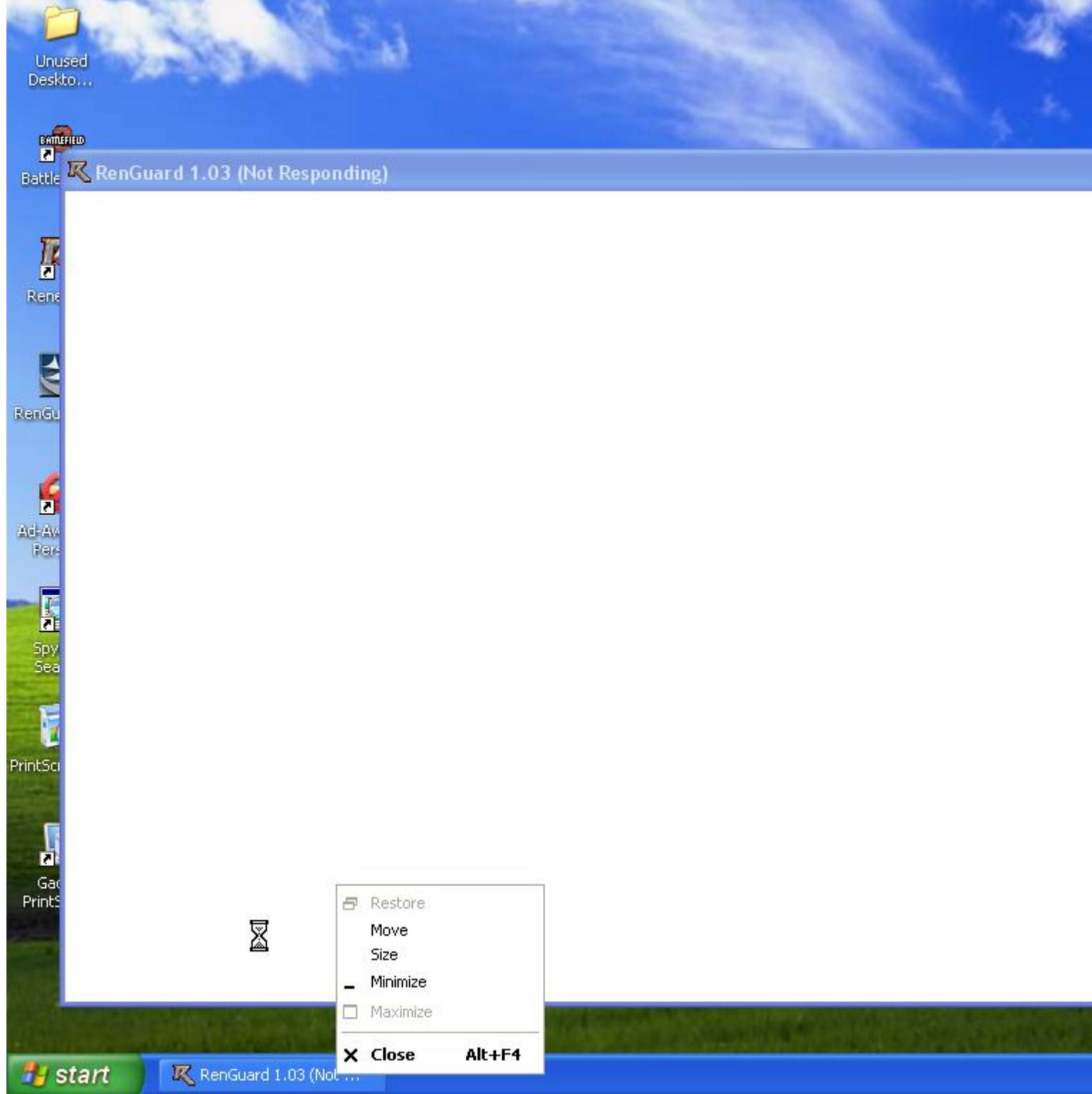
there is the screenshot

( sorry for the bother but im new to computer, just got one so can you post an noobie guide if you find the solution )

## File Attachments

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1) [ScreenShot001.jpg](#), downloaded 448 times



Subject: Re: White screen, not responding

Posted by [gumpur](#) on Mon, 13 Mar 2006 21:24:01 GMT

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or is there not any other way to avoid going through the screen im having problem whit and just go straigth in to the game.

sorry for the troubleshoot ,

File Attachments

1) [ScreenShot003.jpg](#), downloaded 316 times



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Subject: Re: White screen, not responding  
Posted by [Blazer](#) on Tue, 14 Mar 2006 00:07:28 GMT  
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You can always launch the game \*without\* Renguard by browsing to your renegade folder (usually C:\Westwood\Renegade\ or C:\Program Files\Westwood\Renegade), and double-clicking game2.exe

As for your problem, from the screenshots you provided it looks like RenGuard is either crashing or hanging for some reason.

Can you tell what Operating System you are running? And have you tried temporarily disabling your windows firewall to see if that helps?

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**Subject: Re: White screen, not responding**  
Posted by [MaverickSS](#) on Tue, 14 Mar 2006 04:35:57 GMT

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what is renguards http and or ip and or port ?

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**Subject: Re: White screen, not responding**  
Posted by [gumpur](#) on Tue, 14 Mar 2006 15:47:55 GMT

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im using windows xp professional 2002

and i have tried disabling firewall and then logging but nothing seems to do it.

guess ill run the game without renguard, most easy way i think

hoping for an solution.

thx for all .

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**Subject: Re: White screen, not responding**

Posted by [gumpur](#) on Tue, 14 Mar 2006 15:50:16 GMT

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actualy i have ran renguard on this computer before but its long while ago and it has been too some fixes and then devices have been changed and the latest new thing on is some kinda VIA RAID tool im not sure what it is but , meigh that be the problem.

File Attachments

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- 1) [viaraidtool.jpg](#), downloaded 319 times

