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Subject: White screen, not responding  
Posted by [gumpur](#) on Sun, 12 Mar 2006 12:00:58 GMT  
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Hello,  
I just downloaded renguard, sett it upp and tryed running it but it freezes on an white screen doing nothing and giving not responding error and i dont see the run button for renegade so i cant get in game

I have version the latest version and i haved played 1 server whitout renguard.

If any one knows the solution to this problem i would gladly like to hear from him

thanks

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Subject: Re: White screen, not responding  
Posted by [Blazer](#) on Mon, 13 Mar 2006 06:29:50 GMT  
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If you can provide a screenshot that would be helpful.  
Make sure your firewall software is not blocking RenGuards http connection which fetches the MOTD that goes in the white window.

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Subject: Re: White screen, not responding  
Posted by [Goztow](#) on Mon, 13 Mar 2006 08:01:35 GMT  
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Try right clicking it in the task bar and do maximalise. Sometimes that does the trick.

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Subject: Re: White screen, not responding  
Posted by [gumpur](#) on Mon, 13 Mar 2006 21:19:32 GMT  
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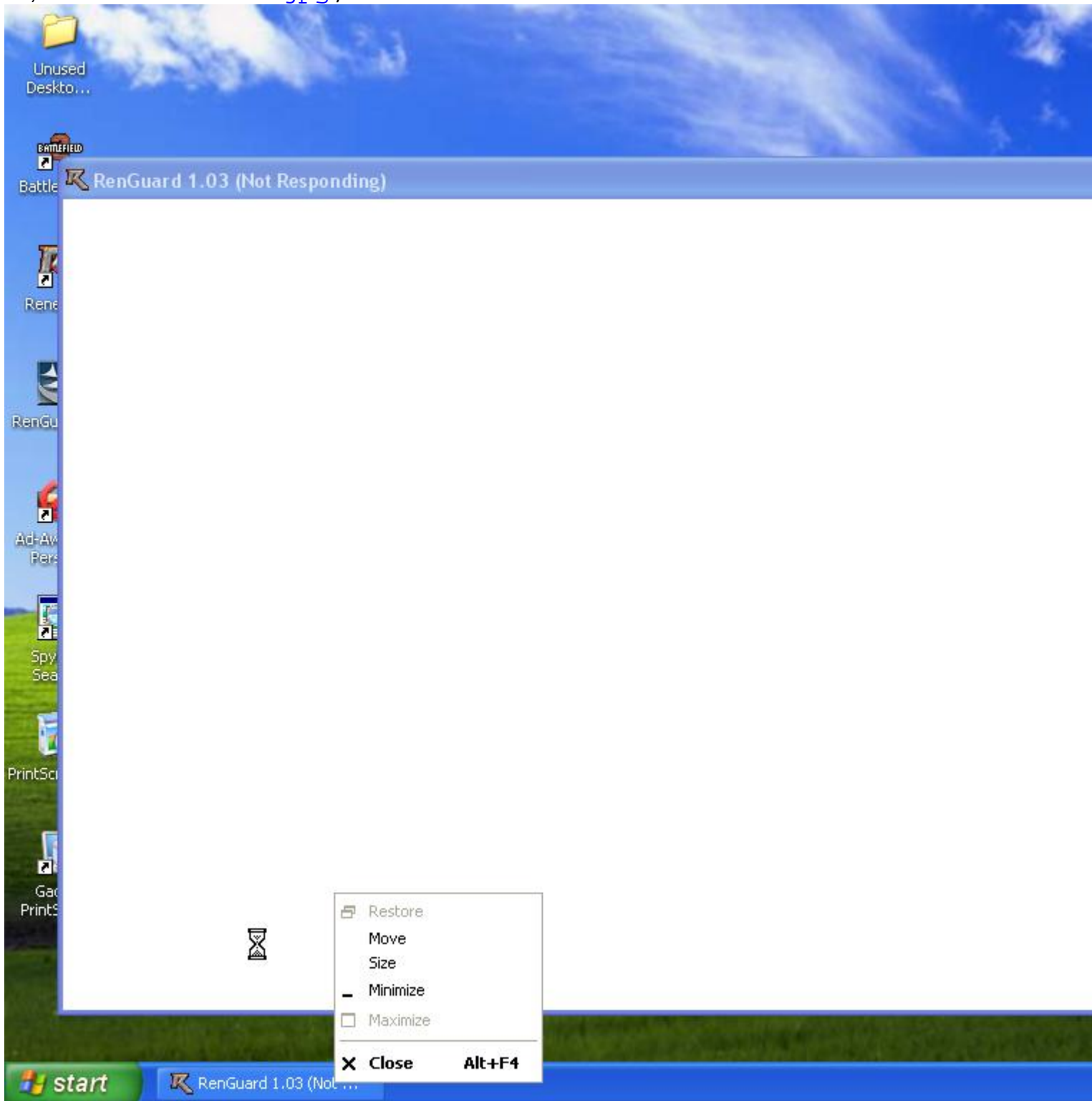
Well actualy the option to maximise is gray so i cant choose it and i tried turning off my fierwall but that did not do the trick

there is the screenshot

( sorry for the bother but im new to computer, just got one so can you post an noobie guide if you find the solution )

## File Attachments

1) [ScreenShot001.jpg](#), downloaded 607 times



Subject: Re: White screen, not responding  
Posted by [gumpur](#) on Mon, 13 Mar 2006 21:24:01 GMT  
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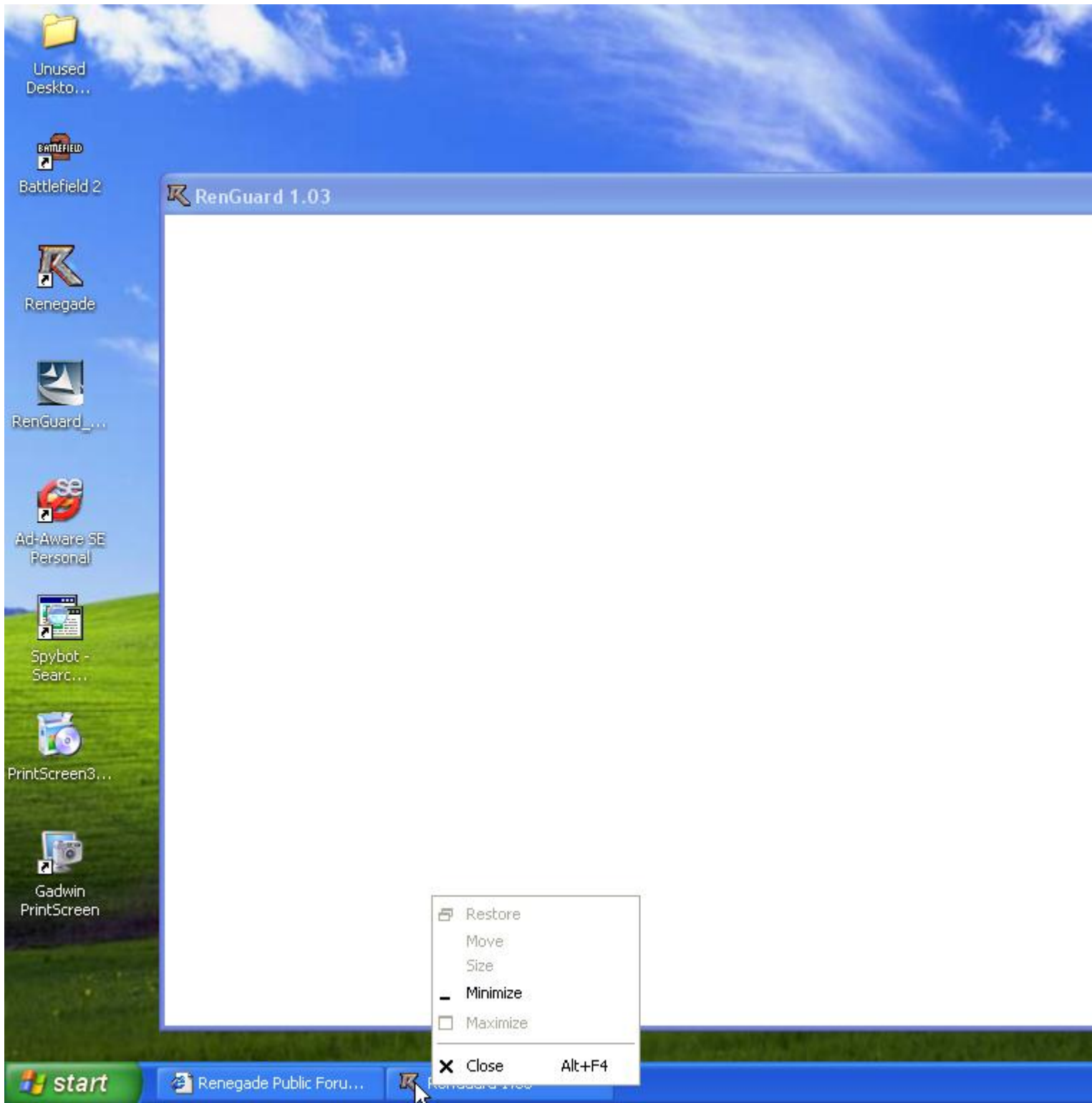
or is there not any other way to avoid going through the screen im having problem whit and just go straigth in to the game.

sorry for the troubleshoot ,

#### File Attachments

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1) [ScreenShot003.jpg](#), downloaded 469 times



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Subject: Re: White screen, not responding  
Posted by [Blazer](#) on Tue, 14 Mar 2006 00:07:28 GMT  
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You can always launch the game \*without\* Renguard by browsing to your renegade folder (usually C:\Westwood\Renegade\ or C:\Program Files\Westwood\Renegade), and double-clicking game2.exe

As for your problem, from the screenshots you provided it looks like RenGuard is either crashing or hanging for some reason.

Can you tell what Operating System you are running? And have you tried temporarily disabling your windows firewall to see if that helps?

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Subject: Re: White screen, not responding  
Posted by [MaverickSS](#) on Tue, 14 Mar 2006 04:35:57 GMT  
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what is renguards http and or ip and or port ?

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Subject: Re: White screen, not responding  
Posted by [gumpur](#) on Tue, 14 Mar 2006 15:47:55 GMT  
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im using windows xp professional 2002

and i have tried disabling firewall and then logging but nothing seem to do it.

guess ill run the game without renguard, most easy way i think

hoping for an solution.

thx for all .

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Subject: Re: White screen, not responding

Posted by [gumpur](#) on Tue, 14 Mar 2006 15:50:16 GMT

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actually i have ran renguard on this computer before but its long while ago and it has been too some fixes and then devices have been changed and the latest new thing on is some kinda VIA RAID tool im not sure what it is but , meigth that be the problem.

### File Attachments

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1) [viaraidtool.jpg](#), downloaded 467 times

### VIA RAID Tool

Operation View Help



WDC WD1600JD-00GBB0 WD-WMAE

Device Features	Content
Physical position	Controller 0, Channel 0, Master
Array position	Not in any disk array
Device status	Normal
General config	SATA device
Serial number	WD-WMAEP1720684
Firmware revision	02.05D02
Model name	WDC WD1600JD-00GBB0
Cylinder number	16383
Header number	16
Sector number per track	63
Capacity	152,627 MB (312,581,808 sectors)
Current transfer mode	DMA

File Attachments:

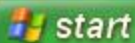
Options:

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actually i have ran rengu  
is some kinda  
VIA RAID tool im not s

**Re: White screen, not responding**  
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For Help, press F1



RenGuard - InstallShi...

VIA RAID Tool

Renegade Public Foru...