Subject: Having upgrade troubles
Posted by JeepRubi on Thu, 09 Aug 2007 21:25:00 GMT
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http://evga.com/forums/tm.asp?m=92813&mpage=1&key=&#92813

Having troubles with my new parts, details if you follow the link.

Subject: Re: Having upgrade troubles
Posted by CarrierII on Thu, 09 Aug 2007 21:55:29 GMT
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It's possible that your video card arrived dead, have you any PC that you can test your new video card in?

(I once was testing a video card and forgot to plug the monitor in... :s)

Subject: Re: Having upgrade troubles
Posted by JeepRubi on Thu, 09 Aug 2007 22:40:19 GMT
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The only part that I know works is the video card. While I was waiting for my other stuff I had it going in my old system.

Subject: Re: Having upgrade troubles
Posted by Viking on Thu, 09 Aug 2007 23:46:10 GMT
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Take out the RAM and put it back it, fixed my computer one time. No beep from mobo or anything.

Subject: Re: Having upgrade troubles
Posted by Ryu on Fri, 10 Aug 2007 01:24:16 GMT
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I'd take the guess that your mobo isn't compatible with your card..

Though I could be very wrong!

Subject: Re: Having upgrade troubles
Posted by Sir Phoenixx on Fri, 10 Aug 2007 01:50:54 GMT
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Did you plug your power supply into your video card? And on neweegg.com on the EVGA Geforce 8800gts, the minimum powersupply requirement is 400w, maybe yours is just slightly not powerful enough.

Subject: Re: Having upgrade troubles
Posted by JeepRubi on Fri, 10 Aug 2007 11:42:37 GMT
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My PSU is 400w, so that shoulnt be the problem. Ram thing doesn't work and I'm pretty sure that card is compatable, other people have been running the same setup.

Subject: Re: Having upgrade troubles
Posted by Caveman on Fri, 10 Aug 2007 12:14:13 GMT
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Can I just ask a quick question. When you plug your monitor into your GFX and power up the computer, does the colour of the monitor indicator change? For example, My monitor has two colours. A Blue colour when the monitor is on and is displaying picture and a orange colour which means its on standby.

Edit: To your last reply on that other forum. Does your mobo have onboard Video?

Subject: Re: Having upgrade troubles
Posted by JeepRubi on Fri, 10 Aug 2007 12:14:53 GMT
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Nope, it stays on standby mode.

Subject: Re: Having upgrade troubles
Posted by sadukar09 on Fri, 10 Aug 2007 12:18:15 GMT
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Jeep Rubi wrote on Fri, 10 August 2007 07:14Nope, it stays on standby mode.
If it has onboard video, plug the monitor into the video card instead of the onboard one

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Subject: Re: Having upgrade troubles

Posted by Caveman on Fri, 10 Aug 2007 12:19:41 GMT
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I think you missed my edit. Sorry.

Ok, could you try something for me. Unplug the D-Sub/DVI from the GFX and turn the monitor off and then turn it on but don't plug it in. Tell me if the light indicator changes to ON.

Subject: Re: Having upgrade troubles
Posted by JeepRubi on Fri, 10 Aug 2007 13:55:27 GMT
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If youre thinking that the monitor is not working, it is, that's what I'm using to post (connected to my old system) and no, my motherboard does not have onboard video.

Subject: Re: Having upgrade troubles
Posted by Caveman on Fri, 10 Aug 2007 14:28:00 GMT
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Jeep Rubi wrote on Fri, 10 August 2007 14:55If youre thinking that the monitor is not working, it is, that's what I'm using to post (connected to my old system) and no, my motherboard does not have onboard video.

No im not checking whether your monitor is working. But would you check what I mentioned please.

Subject: Re: Having upgrade troubles
Posted by JeepRubi on Fri, 10 Aug 2007 14:49:17 GMT
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Well, the monitor turns on, sees that there is no signal, then turns off. By gfx do you mean my video card?

Subject: Re: Having upgrade troubles
Posted by Caveman on Fri, 10 Aug 2007 15:03:09 GMT
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Yes I mean video card. Basically I had a problem the other day where my computer crashed so I restarted it but I couldn't get a picture.

So I took it apart and rebuilt it and I noticed that when I unplug my monitor from the video card and turn it off and then on, the light would stay blue, (On position) but as soon as I plugged it in

and turned on the computer the monitor would go onto standby mode and refused to turn on. I want to see if this happens with you aswell.

Subject: Re: Having upgrade troubles
Posted by JPNOD on Fri, 10 Aug 2007 15:36:43 GMT

Sir Phoenixx wrote on Thu, 09 August 2007 21:50Did you plug your power supply into your video card? And on neweegg.com on the EVGA Geforce 8800gts, the minimum powersupply requirement is 400w, maybe yours is just slightly not powerful enough.

Did you attach the P4 Plug, check if all cables are attached, 24ATX pin, p4PIN, 6pin for VGA, ecta ecta.

What "kind" of powersupply did you get with that new rigg? How much does it deliver on the 12V? read the sticker of the side and post the value's.

It's hard testing, as I assume you don't have a DDR2 motherboard in your old rig, else you could see if the RAM is "ok"..

The Video card 8800 works on your old rig from what I read?

If that's the case then:

Motherboard, Mem left... maybe powersupply depends on what brand and value that PSU can deliver.

Try the PSU on the old rig.

to make sure, mem and motherboard are left.

Subject: Re: Having upgrade troubles
Posted by JPNOD on Fri, 10 Aug 2007 15:45:46 GMT

Quote:There is a yellow/orange light above the memory

check the booklet to see what it means? Maybe it should be green?

Quote:I have tried another hard drive.

You don't have to try another hard- drive if it doesn't boot at all.

Just use 1 Mem stick, One PSU, VGA, CPU. That's it keep it as plain as possible and then strip of the remaining possibility's.

Something else:
If you know how you can bootup the motherboard with a screw dryer. Put the motherboard on a surface which does NOT conduct electricty, insome cases there is a short circuit between the case and motherboard, the only way you can find out is by doing this.
Only if you have an Idea of what I mean else leave this part, because if you toch the motherboard with a screw dryer on the wrong place it could be over.

Subject: Re: Having upgrade troubles
Posted by JeepRubi on Fri, 10 Aug 2007 16:09:30 GMT
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What's a P4 plug? Is it the 4 pin connector for the CPU, if it is then yes, that's plugged in.

This is the PSU:

Ive taken all the memory out and attempted it that way, from what I hear it should still do something onscreen to tell you that you have no memory.

I don't think I can try my old PSU because its only a 300W so it wouln't have a chance at running this.

It didn't come with a booklet, but the online manual doesn't mention anything about lights.

I have the board and everything layed out on my desk on top of an anti-static bag and have been starting it with a screwdriver for tests.

Nothing is working, my theory is that the motherboards 4 pin power connection is faulty so the CPU isn't getting power. That could explain why absolutely nothing is showing up onscreen.

Subject: Re: Having upgrade troubles
Posted by Caveman on Fri, 10 Aug 2007 16:19:41 GMT
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Well as I said I had this problem the other day. Everytime I plugged my monitor into the video card it would goto standby. After a few hours of testing I found out that one of my Ram modules had blown. I would suggest taking everything out of your broken computer except what you need. Take out the HDDs. Sound Card etc.. Leaving just the Video card, cpu and 1 stick of ram. Test each module you have to see if it boots.

This might sound abit silly but give your mother board a good hoover. Get any dust out of the ram slots. (Just don't suck up any jumpers)

If you remove the HDD, you can still get a picture on the screen. Should come up with no

operating system found. Which is a good thing

Subject: Re: Having upgrade troubles
Posted by JeepRubi on Fri, 10 Aug 2007 16:33:39 GMT
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The motherboard is BRAND NEW, I just took it out of the pakaging yesterday. Everything else is also brand new exept for the case and PSU which I have used since april. I have tried taking out the ram, and doing one at a time, nothing works.

Subject: Re: Having upgrade troubles
Posted by Romaner on Fri, 10 Aug 2007 17:13:50 GMT
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is there a way you can test the mobo without all your new parts?

like use ram from old computer if its compatible or something like that. basically im thinking that you got a dead motherboard. and from what i read in reviews about motherboards its not that uncommon to get a dead one on arrival. what im trying to say is test your motherboard out. or send it back to the manufacturer, and exchange it.

with all solutions listed here and you having tested them all out and still not having a clue as to what this is. im sure you can tell the manufacturer that this motherboard is faulty.

also a quick check that might help, is your mobo turned to the right voltage at the back?

Subject: Re: Having upgrade troubles
Posted by Dave Anderson on Fri, 10 Aug 2007 17:19:34 GMT
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I would suggest you look into a new power supply. 400W is not enough to power an 8800 card AND all your other hardware.

Subject: Re: Having upgrade troubles
Posted by JPNOD on Fri, 10 Aug 2007 17:22:54 GMT
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[quote title=Jeep Rubi wrote on Fri, 10 August 2007 12:09]What's a P4 plug? Is it the 4 pin connector for the CPU, if it is then yes, that's plugged in.

This is the PSU:

Quote:Ive taken all the memory out and attempted it that way, from what I hear it should still do something onscreen to tell you that you have no memory.

No, it wouldn't show anything if you don't have memmory the motherboard will make some noise, or most likly beeps.

Quote:I don't think I can try my old PSU because its only a 300W so it wouln't have a chance at running this.

If it has a p4/24pin atx then you can just attach the motherboard to it and leave the new PSU just for GFX

Quote:It didn't come with a booklet, but the online manual doesn't mention anything about lights.

That's odd, ask someone on EVGA forums, as Im sure a tech there knows what it means

I have the board and everything layed out on my desk on top of an anti-static bag and have been starting it with a screwdriver for tests.

Quote:Nothing is working, my theory is that the motherboards 4 pin power connection is faulty so the CPU isn't getting power. That could explain why absolutely nothing is showing up onscreen

It could be just a DOA.. everything can be broke even new stuff.

You could test it by using the 300Watt for motherboard (if it has a P4 connector, connect it) and make the new PSU run the Graphics. Do this by connecting the black and green wire on the psu.

Subject: Re: Having upgrade troubles
Posted by JPNOD on Fri, 10 Aug 2007 17:24:50 GMT
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As for the PSU, I 'never heard of the brand. But they have a site and it doesn't look that el cheapo. + 20A on the 12V is not THAT bad so.. I guess if the PSU is fine it should be ok, to at least get it running

Have you tried the new PSU on your old 300watt rig?

Subject: Re: Having upgrade troubles
Posted by JPNOD on Fri, 10 Aug 2007 17:26:36 GMT
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Romaner wrote on Fri, 10 August 2007 13:13is there a way you can test the mobo without all your

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new parts?

like use ram from old computer if its compatible or something like that. basically im thinking that you got a dead motherboard. and from what i read in reviews about motherboards its not that uncommon to get a dead one on arrival. what im trying to say is test your motherboard out. or send it back to the manufacturer, and exchange it.

with all solutions listed here and you having tested them all out and still not having a clue as to what this is. im sure you can tell the manufacturer that this motherboard is faulty.

also a quick check that might help, is your mobo turned to the right voltage at the back?

That's what I asked aswell, the thing is older PC's either way have SDR, or SDR DDR1, and the sys being build now a days all have DDR2, so he can't test that. Personnaly I think its the motherboard or ram thats DOA.

Subject: Re: Having upgrade troubles
Posted by CarrierII on Fri, 10 Aug 2007 19:17:33 GMT
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Yeah, I have a stick of 512MB SDRAM, not sure if it works... :s

On topic, if his memory is dead, then the BIOS should load and beep at you. I am looking at his motherboard here, I think it's DOA.

Subject: Re: Having upgrade troubles
Posted by cmatt42 on Sat, 11 Aug 2007 05:11:37 GMT
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I'm siding with the "you need another PSU" crowd. I had these same symptoms once and it turned out I simply did not have enough power for all of my components.

Subject: Re: Having upgrade troubles
Posted by Caveman on Sat, 11 Aug 2007 07:05:16 GMT
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If he did what I asked which was to take out everything except for the Video card, cpu and ram and it still doesn't boot then its not the PSU.

Subject: Re: Having upgrade troubles

Posted by JeepRubi on Sat, 11 Aug 2007 12:12:17 GMT
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I told evga my symptoms and thwey said I had a defective motherboard. I'm submitting an RMA now.

Subject: Re: Having upgrade troubles
Posted by JPNOD on Sat, 11 Aug 2007 13:17:12 GMT
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Jeep Rubi wrote on Sat, 11 August 2007 08:12I told evga my symptoms and thwey said I had a defective motherboard. I'm submitting an RMA now.

Good.

Tell us your experience once, it's up and running

Subject: Re: Having upgrade troubles
Posted by Sir Kane on Sun, 12 Aug 2007 06:40:06 GMT
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If it still doesn't work after receiving a new one, it's likely to be the powersupply. Dual it or something in that case.

Subject: Re: Having upgrade troubles
Posted by Renx on Mon, 13 Aug 2007 03:50:54 GMT
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I don't think that's a PSU issue, if it wasn't getting enough power it would just run in "low-power" mode. I would check out what those lights on the mobo actually mean.

However I'd still get another PSU anyway, regardless of whether it's causing that particular problem or not. Low power can cause all kinds of funky shit to happen. The PSU is one thing you absolutely do not try to be scrimp on.