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Subject: Recent RG Problem

Posted by [Creed3020](#) on Mon, 12 May 2008 21:08:07 GMT

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For last two days no matter what I do Renguard errors out while loading.

The error reported is:

"Failed to receive list of available master servers. Check your internet connection."

My internet connection is working just fine. This has been happening for the last 48 hours now.

Does anyone know how to fix this?

Thanks in advance.

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File Attachments

1) [rg.jpg](#), downloaded 1337 times



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Subject: Re: Recent RG Problem

Posted by [Goztow](#) on Tue, 13 May 2008 06:20:25 GMT

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Firewall blocking it? Did you check if Windows firewall didn't turn itself on?

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Subject: Re: Recent RG Problem

Posted by [Creed3020](#) on Tue, 13 May 2008 21:04:16 GMT

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Windows Firewall has always been turned on and has never been an issue.

The RG problem still exists with Windows Firewall turned off.

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**Subject: Re: Recent RG Problem**  
Posted by [Goztow](#) on Wed, 14 May 2008 06:24:41 GMT  
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I'm a bit out of ideas regarding renguard lately. It seems to be totally knackered :-S.

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**Subject: Re: Recent RG Problem**  
Posted by [Creed3020](#) on Wed, 14 May 2008 21:44:44 GMT  
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Ya this problem came out of nowhere and won't go away.

I am not re-installing it either. Too much of a hassle.

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**Subject: Re: Recent RG Problem**  
Posted by [CarrierII](#) on Thu, 15 May 2008 15:57:40 GMT  
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Won't help TBH. Try restarting your router / reconnecting to the internet. You never know...

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**Subject: Re: Recent RG Problem**  
Posted by [Creed3020](#) on Fri, 16 May 2008 01:08:07 GMT  
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CarrierII wrote on Thu, 15 May 2008 11:57 Won't help TBH. Try restarting your router / reconnecting to the internet. You never know...

Probably done that a 1000 times recently because I was having packet loss issues. My ISP resolved the issue and I continue to power cycle the modem every other day.

This issue continues which means I just can't use RG anymore.

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**Subject: Re: Recent RG Problem**  
Posted by [Creed3020](#) on Sat, 24 May 2008 22:53:37 GMT  
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Since this problem is still an issue I will review what I have tried:

Disabled the Windows Firewall  
Ensured that Renguard is on the Windows Firewall Exceptions list, and even removed and

readded RG.

Checked my router's settings over

Enabled the DMZ on the router for just my computer

Removed the router and have connected directly with my cable modem

Called my ISP to determine if there was something wrong with my line, and they said it is running great.

Replaced my network cables

Reinstalled Renguard

Reinstalled Renegade from scratch and install Renguard

After all those things the problem still exists. Is there anyone who has a suggestion on how to fix this?

Thanks!

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**Subject: Re: Recent RG Problem**

Posted by [Goztow](#) on Sun, 25 May 2008 08:24:23 GMT

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I don't think there's anything more someone could do :-S.

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**Subject: Re: Recent RG Problem**

Posted by [CarrierII](#) on Sun, 25 May 2008 09:38:17 GMT

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Must be an issue with some router betwee you and RG's master servers.

Is your hosts file clear of silly entries? (REALLY long shot)

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**Subject: Re: Recent RG Problem**

Posted by [Creed3020](#) on Sun, 25 May 2008 22:38:14 GMT

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Goztow wrote on Sun, 25 May 2008 04:24I don't think there's anything more someone could do :-S.

That is excatly how I feel. Unless some wise RG Developer decides to help I see no solution.

CarrierII wrote on Sun, 25 May 2008 05:38Must be an issue with some router betwee you and RG's master servers.

Is your hosts file clear of silly entries? (REALLY long shot)

I suspect that there is an issue with the RG master servers.

I checked my hostfile and the only extra entry is:

70.84.132.90 renchat2.westwood.com

Which is what I thought was for getting local ladder stats displayed.

Thanks for replying guys.

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**Subject: Re: Recent RG Problem**

Posted by [Goztow](#) on Mon, 26 May 2008 07:04:14 GMT

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I'm not even sure if there is still a RG developper around :-S.

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**Subject: Re: Recent RG Problem**

Posted by [cmatt42](#) on Mon, 26 May 2008 18:07:52 GMT

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Goztow wrote on Mon, 26 May 2008 02:04 I'm not even sure if there is still a RG developper around :-S.

Sir\_Kane is supposedly working on a new version, almost a rewrite from what I remember. I just don't know how long it's going to take, but knowing his previous work, it'll be amazing.

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**Subject: Re: Recent RG Problem**

Posted by [CarrierII](#) on Mon, 26 May 2008 18:09:40 GMT

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Yes, amazing and never released.

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**Subject: Re: Recent RG Problem**

Posted by [Crimson](#) on Tue, 27 May 2008 08:36:32 GMT

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The master server list is downloaded from this and other locations:

[http://renguard.com/\\_priv\\_beta/index.bin](http://renguard.com/_priv_beta/index.bin)

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If you can download that file without a problem, then it can't be a network issue. In fact, if you're connecting to these forums, then you should be able to download this file. This file contains the master server locations for your RG client to connect to.

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**Subject: Re: Recent RG Problem**

Posted by [Creed3020](#) on Wed, 28 May 2008 21:38:54 GMT

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Crimson wrote on Tue, 27 May 2008 04:36The master server list is downloaded from this and other locations:

[http://renguard.com/\\_priv\\_beta/index.bin](http://renguard.com/_priv_beta/index.bin)

If you can download that file without a problem, then it can't be a network issue. In fact, if you're connecting to these forums, then you should be able to download this file. This file contains the master server locations for your RG client to connect to.

I was able to download that file no problem. And yes as you can see I can connect to these forums fine.

The problem must lie elsewhere....

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**Subject: Re: Recent RG Problem**

Posted by [CarrierII](#) on Wed, 28 May 2008 21:45:49 GMT

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Must be an issue with connecting to the master server addresses themselves then, but if the hosts file was clean...

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**Subject: Re: Recent RG Problem**

Posted by [Creed3020](#) on Sat, 14 Jun 2008 00:18:00 GMT

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So this issue continues and this week my ISP sent a tech to the house. There is a minor issue with my connection but the fix they are doing hasn't happened yet. Once it does, who knows maybe this will go away. If it doesn't then I am going for a complete re-install again.

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**Subject: Re: Recent RG Problem**

Posted by [CarrierII](#) on Sat, 14 Jun 2008 06:24:44 GMT

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Creed, I think the issue is not on your PC.

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**Subject: Re: Recent RG Problem**

Posted by [Creed3020](#) on Wed, 06 Aug 2008 01:41:35 GMT

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I just wanted to update this topic.

Today I decided to randomly check if Renguard would work. So I clicked on the link and a very strange thing happened. It loaded fine. I was shocked to be honest because I have changed nothing for a few months now since RG just stopped working (See first post for error details).

I watched RG and black command prompt window flashed briefly, then RG restarted. I have no clue what that was about but I can only ask, which brings me here.

Was there an update to RG that I was missing?

I am currently running 1.0323...

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**Subject: Re: Recent RG Problem**

Posted by [Goztow](#) on Wed, 06 Aug 2008 06:38:58 GMT

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The command prompt does indicate an update. Maybe it tried to update before and failed, hence crashed?

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**Subject: Re: Recent RG Problem**

Posted by [Sean](#) on Sat, 12 Dec 2009 14:56:54 GMT

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Goztow wrote on Wed, 06 August 2008 01:38The command prompt does indicate an update. Maybe it tried to update before and failed, hence crashed?

Sorry to bump this, but the exact same thing happened to me..

I reinstalled Rene with RG and it worked fine (I was shocked as well) Then I saw the command prompt about RG updating, it restarted then said:

[14:56] Trying to connect to server #1...  
[14:56] Trying to connect to server #1...Failed!  
[14:56] Trying to connect to server #2...Failed!  
[14:56] Trying to connect to server #3...

etc.

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