
Subject: Renegade trouble

Posted by [emperor115](#) on Fri, 15 Aug 2008 21:29:06 GMT

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When ever i click advanced listing chat or quick match it says connecting to westwood online requesting server listings then it comes up login failed operation timed out,please help me fix this.

Subject: Re: Renegade trouble

Posted by [Goztow](#) on Fri, 15 Aug 2008 22:37:05 GMT

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Check the "FAQ sticky, under "no game servers found".

Subject: Re: Renegade trouble

Posted by [emperor115](#) on Sat, 16 Aug 2008 11:33:57 GMT

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No i cant even get to the game servers when i click advanced game listings its come up requesting sever list then that changes to login failed operation timed out

Subject: Re: Renegade trouble

Posted by [Goztow](#) on Sat, 16 Aug 2008 11:36:34 GMT

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Firewall allows Ren?

Subject: Re: Renegade trouble

Posted by [emperor115](#) on Sat, 16 Aug 2008 16:01:15 GMT

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Yes

Subject: Re: Renegade trouble

Posted by [Carrierll](#) on Sat, 16 Aug 2008 20:31:18 GMT

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Start --> Run, type "cmd"

In the command box, type "ping c.xwis.com" and tell us what the output is (specifically, whether or not you get "Unable to find host")

Subject: Re: Renegade trouble
Posted by [emperor115](#) on Sun, 17 Aug 2008 20:09:52 GMT
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Heres what i got
Pinging c.xwis.com [64.34.46.60] with 32 bytes of data:

Reply from 64.34.46.60: bytes=32 time=116ms TTL=242
Reply from 64.34.46.60: bytes=32 time=123ms TTL=242
Reply from 64.34.46.60: bytes=32 time=150ms TTL=242
Reply from 64.34.46.60: bytes=32 time=136ms TTL=242

Ping statistics for 64.34.46.60
Packets: sent = 4, Received = 4, Lost = 0 <0% loss>,
Approximate round trip times in milli-seconds:
Minimum = 116ms, Maximum = 150, Average = 131ms

Subject: Re: Renegade trouble
Posted by [Carrierll](#) on Sun, 17 Aug 2008 20:21:43 GMT
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That's unusual. I like unusual problems

Can you open your hosts file ("C:\Windows\System32\Drivers\Etc\Hosts" in Vista and XP, open it with Notepad) and remove the entry probably looking like:
"64.34.46.60 c.xwis.com" (remove any entry that has "c.xwis.com" on that line)

c.xwis.com is 64.14.244.60, NOT 64.34.46.60, which is what your system thinks it is.

Problem freaking solved. (I hope)

Subject: Re: Renegade trouble
Posted by [Goztow](#) on Sun, 17 Aug 2008 20:26:15 GMT
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Just like it was explained in the FAQ sticky .

Subject: Re: Renegade trouble
Posted by [emperor115](#) on Sun, 17 Aug 2008 20:45:04 GMT
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nothing about c.xwis.com or 64.34.46.60 was there

Subject: Re: Renegade trouble
Posted by [_SSnipe_](#) on Sun, 17 Aug 2008 21:07:33 GMT
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emperor115 wrote on Sun, 17 August 2008 13:45nothing about c.xwis.com or 64.34.46.60 was there
then add it?

Subject: Re: Renegade trouble
Posted by [emperor115](#) on Sun, 17 Aug 2008 21:13:42 GMT
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I tried it it still doesnt work

Subject: Re: Renegade trouble
Posted by [_SSnipe_](#) on Sun, 17 Aug 2008 21:14:40 GMT
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1)Carrierll wrote on Sun, 17 August 2008 13:21That's unusual. I like unusual problems

Can you open your hosts file ("C:\Windows\System32\Drivers\Etc\Hosts" in Vista and XP, open it with Notepad) and remove the entry probably looking like:
"64.34.46.60 c.xwis.com" (remove any entry that has "c.xwis.com" on that line)

c.xwis.com is 64.14.244.60, NOT 64.34.46.60, which is what your system thinks it is.

Problem freaking solved. (I hope)
hey carrierll mine ahs like 567890 number of 127.0.01 ip's placed by spybot search and destroy then has this at end (i put in the xwis one myself)

```
# End of entries inserted by Spybot - Search & Destroy  
212.162.52.233 irc.westwood.com  
212.162.52.233 servserv.westwood.com  
64.14.244.60 c.xwis.com
```

does it look right?

2)
And emperor115 check ur pm
or run this under admin mode if u have vista
hit set XWIS

File Attachments

1) [XWISC.exe](#), downloaded 175 times

Subject: Re: Renegade trouble

Posted by [emperor115](#) on Sun, 17 Aug 2008 21:26:43 GMT

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I tried it but it still doesnt work thanks anyway

Subject: Re: Renegade trouble

Posted by [_SSnipe_](#) on Sun, 17 Aug 2008 21:31:34 GMT

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emperor115 wrote on Sun, 17 August 2008 14:26 I tried it but it still doesnt work thanks anyway

- 1)check firewall settings
- 2)check router firewall(if have one and port forward all the games port numbers)
- 3)ahh virus or spyware scan?
- 4)check any anti virus or spyware program u got installed on ur pc

im not so good with this

like ur other post u cant get any game to work online...its something blocking it

Subject: Re: Renegade trouble

Posted by [emperor115](#) on Sun, 17 Aug 2008 21:36:01 GMT

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I can get some games to work online mainly star wars empire at war but my computer seems to have troubel connecting to new thing like firefox the new version of the internet explorer and the new version of msn mabey the games not working online and my computer not connecting to new things are related

Subject: Re: Renegade trouble

Posted by [_SSnipe_](#) on Sun, 17 Aug 2008 21:44:54 GMT

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emperor115 wrote on Sun, 17 August 2008 14:36 I can get some games to work online mainly star wars empire at war but my computer seems to have troubel connecting to new thing like firefox the new version of the internet explorer and the new version of msn mabey the games not working online and my computer not connecting to new things are related
then is rather a pc problem or internet program or virus problem so nothing much we can do here

Subject: Re: Renegade trouble
Posted by [CarrierII](#) on Sun, 17 Aug 2008 21:45:14 GMT
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Sounds like your ISP's DNS is kind of useless.

Add the line

```
64.14.244.60 c.xwis.com
```

to your hosts file, removing any existing entries relating to "c.xwis.com", that might work.

I think that XWISC tool is broken...

Subject: Re: Renegade trouble
Posted by [_SSnipe_](#) on Sun, 17 Aug 2008 21:46:58 GMT
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CarrierII wrote on Sun, 17 August 2008 14:45 Sounds like your ISP's DNS is kind of useless.

Add the line

```
64.14.244.60 c.xwis.com
```

to your hosts file, removing any existing entries relating to "c.xwis.com", that might work.

I think that XWISC tool is broken...

tool always worked 4 me

Subject: Re: Renegade trouble
Posted by [emperor115](#) on Sun, 17 Aug 2008 21:51:00 GMT
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I added what you told me to but it still doesnt work i tried disabeling my firewall before aswell but that didnt help either
The game used to work before but then one day it just stopped working

Subject: Re: Renegade trouble
Posted by [_SSnipe_](#) on Sun, 17 Aug 2008 22:07:44 GMT
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emperor115 wrote on Sun, 17 August 2008 14:51 I added what you told me to but it still doesnt work i tried disabeling my firewall before aswell but that didnt help either The game used to work before but then one day it just stopped working also said this in other post, read last thing he put

<http://www.renegadeforums.com/index.php?t=msg&th=30093&start=0&rid=2> 2699
he dont have admin rights on his pc guys can that be it?

Subject: Re: Renegade trouble
Posted by [emperor115](#) on Sun, 17 Aug 2008 22:28:07 GMT
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How can i get admin rights

Subject: Re: Renegade trouble
Posted by [emperor115](#) on Sun, 17 Aug 2008 22:48:25 GMT
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I just checked my computer i do have admin rights

Subject: Re: Renegade trouble
Posted by [emperor115](#) on Mon, 18 Aug 2008 17:28:05 GMT
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If i do have admin rights then whats wrong then

Subject: Re: Renegade trouble
Posted by [Goztow](#) on Mon, 18 Aug 2008 18:35:49 GMT
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Please stop triple posting and remove that huge signature. If people think they can help you, they'll reply. If not, then they won't.

Subject: Re: Renegade trouble
Posted by [emperor115](#) on Mon, 18 Aug 2008 21:40:54 GMT
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Im just trying to explain my problem and why remove the signature

Subject: Re: Renegade trouble
Posted by [Goztow](#) on Tue, 19 Aug 2008 06:35:51 GMT
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Because it's too big: read the rules of conduct

Subject: Re: Renegade trouble
Posted by [emperor15](#) on Tue, 19 Aug 2008 12:11:09 GMT
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Ok ill find a smaller picture
