Subject: i got a problem
Posted by Distrbd21 on Sat, 18 Oct 2008 02:56:03 GMT
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I have a seagate sata barracuda hard drive and a hard drive kit to make it work.

I run a gateway solo laptop.

I install the drive in the kit plug it into usb windows does it's install thing.

I try to open the drive and it say's insert a cd well there is no place to put one lol.

It say's it's a protable media player.

How can i fix it to work and so i can install stuff on it?

if you need more info ask and i will give.

plz help ty

Subject: Re: i got a problem
Posted by JPNOD on Sat, 18 Oct 2008 04:59:05 GMT
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What operating system are you running?

Is it a USB hard drive. Or is it a IDE/SATA drive connected with a convertor to USB making it simmilair but you buy the drive and convertor seperate. This way is usally cheaper.

Did you check to see if the device is in the device manager and diskmanagement?
to do so:
go to start type in the run box or Vista search box. diskmgmt.msc

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Subject: Re: i got a problem
Posted by Distrbd21 on Sat, 18 Oct 2008 05:32:16 GMT
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It's a sata drive in an external case.

i use win xp geting sp3 now it has 2 hours left.

---

here are some pics of the settings.

where is device manage?

And yes it show's up in diskmanagement.

Anything else?

edit: on the kit it has place's for memory card's from camera's could that be causing it?

File Attachments
1) untitled.JPG, downloaded 747 times

Generic USB CF Reader USB Device Properties

General | Policies | Volumes | Driver

Generic USB CF Reader USB Device

Device type:	Disk drives
Manufacturer:	(Standard disk drives)
Location:	Location 0

Device status

This device is working properly.

If you are having problems with this device, click Troubleshoot to start the troubleshooter.

[Troubleshoot...]

Device usage:

Use this device (enable)

[OK] [Cancel]

Generic USB CF Reader USB Device Properties

General | **Policies** | Volumes | Driver

Write caching and Safe Removal

⊙ Optimize for quick removal
This setting disables write caching on the disk and in Windows, s
you can disconnect this device without using the Safe Removal
icon.

○ Optimize for performance
This setting enables write caching in Windows to improve disk
performance. To disconnect this device from the computer, click
the Safely Remove Hardware icon in the taskbar notification area

[Restore Defaults]

[OK] [Car

Generic USB CF Reader USB Device Properties

General | Policies | **Volumes** | Driver

The volumes contained on this disk are listed below.

Disk:	Disk 1
Type:	Removable (E:)
Status:	No Media
Partition style:	Not Applicable
Capacity:	0 MB
Unallocated space:	0 MB
Reserved space:	0 MB

Volumes:

Volume	Capacity

[Properties]

[OK] [Cancel]

Generic USB CF Reader USB Device Properties

General | Policies | Volumes | **Driver**

Generic USB CF Reader USB Device

Driver Provider:	Microsoft
Driver Date:	7/1/2001
Driver Version:	5.1.2535.0
Digital Signer:	Microsoft Windows Publisher

[Driver Details...] To view details about the driver files.

[Update Driver...] To update the driver for this device.

[Roll Back Driver] If the device fails after updating the driver, ro
back to the previously installed driver.

[Uninstall] To uninstall the driver (Advanced).

[OK] [Car

Subject: Re: i got a problem
Posted by _SSnipe_ on Sat, 18 Oct 2008 06:13:30 GMT
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Maybe try fixing something using something here?
http://www.seagate.com/www/en-us/support/downloads/

Subject: Re: i got a problem
Posted by Xylaquin on Sat, 18 Oct 2008 07:55:41 GMT
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in disk manager, is it formatted?

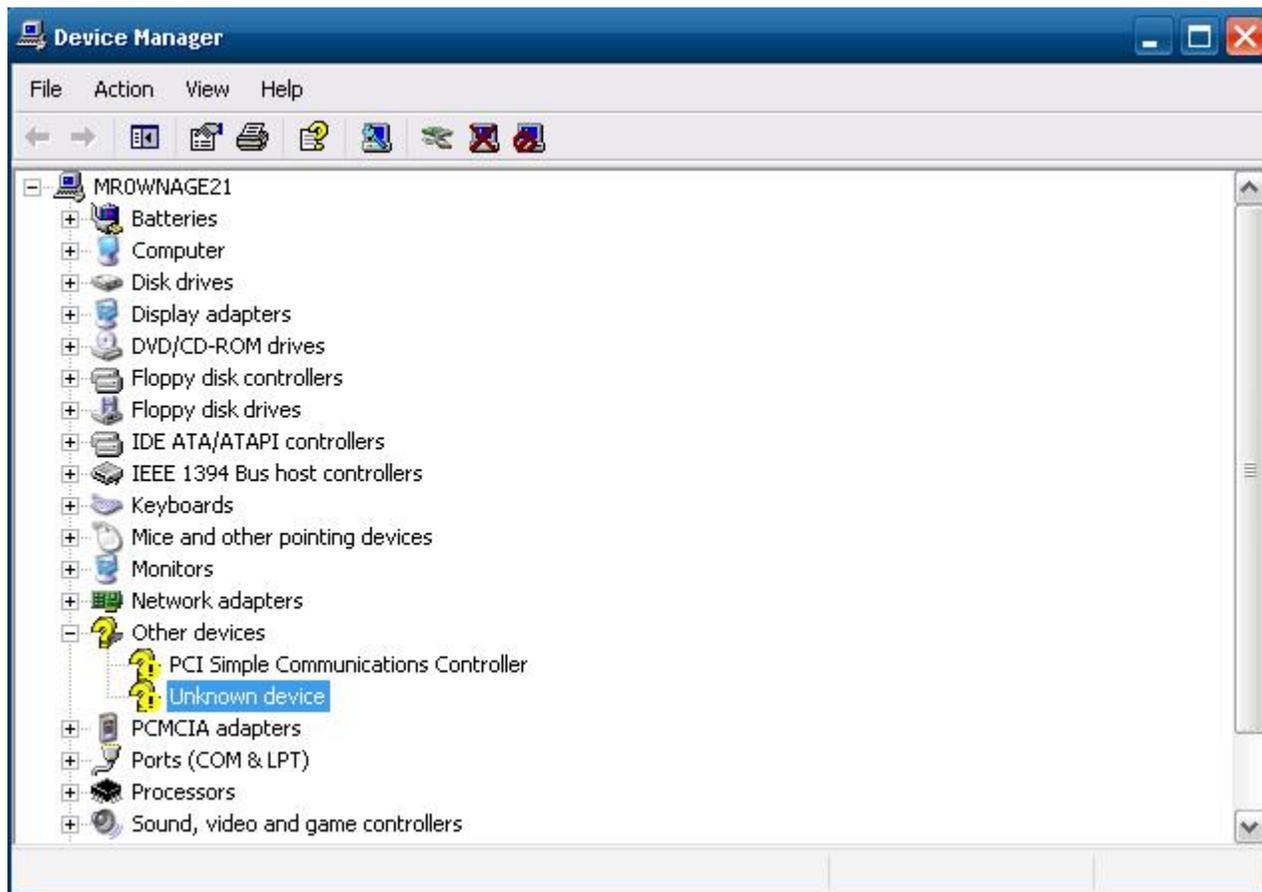device manager can be found by right-clicking My Comp>Properties>Hardware>Device Manager

Notify us of any yellow exclamation marks, or any problems observed on the list that will appear.

Subject: Re: i got a problem
Posted by Distrbd21 on Sat, 18 Oct 2008 17:11:09 GMT
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i don't think so.

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1) untitled.JPG, downloaded 689 times

Device Manager

File   Action   View   Help

- MR0WNAGE21
  - Batteries
  - Computer
  - Disk drives
  - Display adapters
  - DVD/CD-ROM drives
  - Floppy disk controllers
  - Floppy disk drives
  - IDE ATA/ATAPI controllers
  - IEEE 1394 Bus host controllers
  - Keyboards
  - Mice and other pointing devices
  - Monitors
  - Network adapters
  - Other devices
    - PCI Simple Communications Controller
    - Unknown device
  - PCMCIA adapters
  - Ports (COM & LPT)
  - Processors
  - Sound, video and game controllers

Subject: Re: i got a problem
Posted by Distrbd21 on Sun, 19 Oct 2008 18:57:35 GMT
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Sorry for DP but

does anyone know my prob?

I have called seagate and they said i would have to put it in a desktop well i don't got one.

Subject: Re: i got a problem
Posted by JPNOD on Sun, 19 Oct 2008 19:13:18 GMT
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Distrbd21 wrote on Sun, 19 October 2008 14:57Sorry for DP but

does anyone know my prob?

I have called seagate and they said i would have to put it in a desktop well i don't got one.

You need to get to this screen, I told you to do run --> diskmgmt.msc

File Attachments
1) diskmgmt.JPG, downloaded 416 times
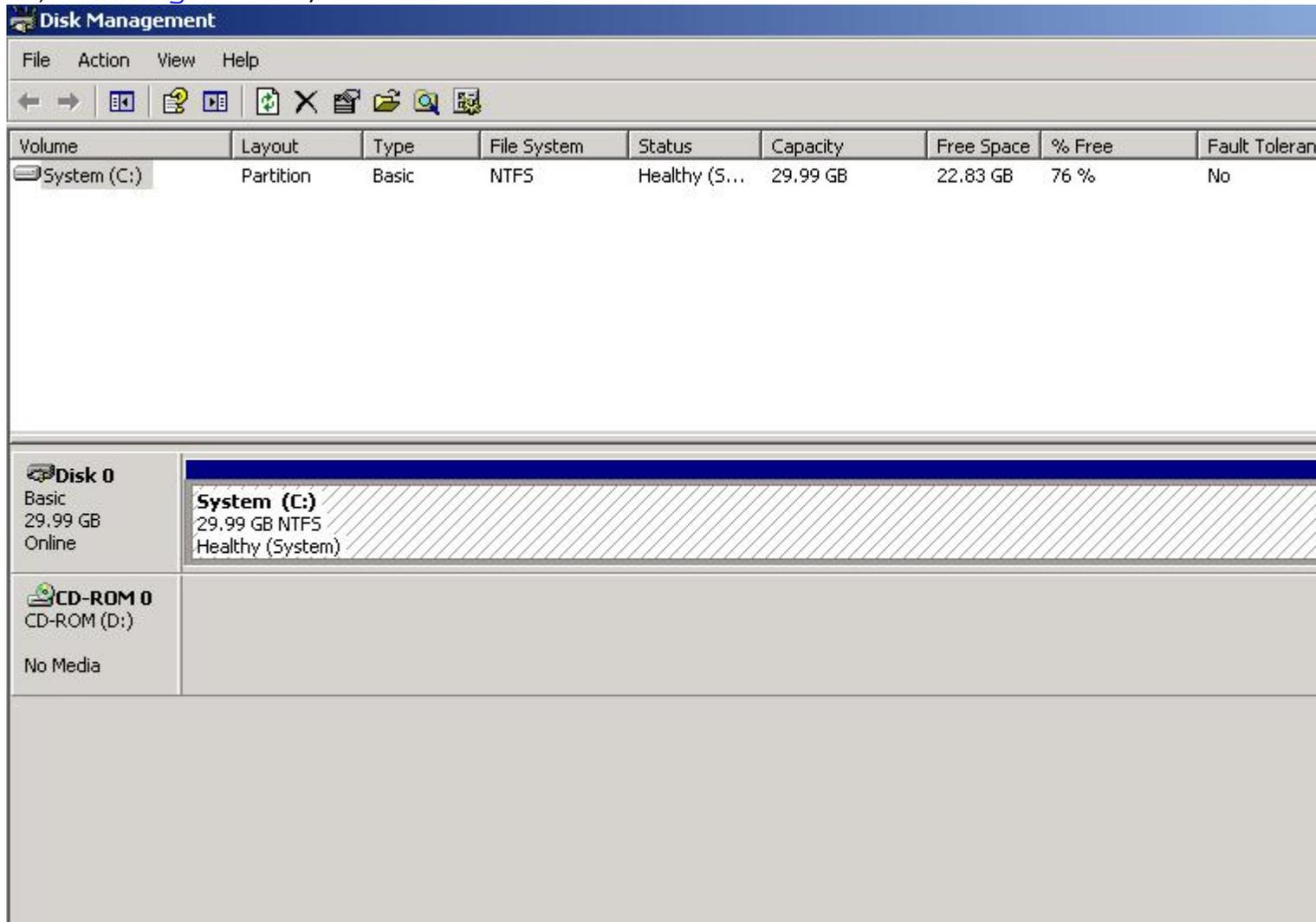
Subject: Re: i got a problem
Posted by Distrbd21 on Mon, 20 Oct 2008 04:51:42 GMT
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there E and G is the paths.

I have try sea gate programs they don't support usb hard drive's

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Subject: Re: i got a problem
Posted by Distrbd21 on Thu, 23 Oct 2008 07:08:59 GMT
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Anyone plz i need this hd to run right i answered everyone's answer but no one post anymore

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Subject: Re: i got a problem
Posted by _SSnipe_ on Sat, 25 Oct 2008 19:18:25 GMT
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SSnipe wrote on Fri, 17 October 2008 23:13Maybe try fixing something using something here?
http://www.seagate.com/www/en-us/support/downloads/

Subject: Re: i got a problem
Posted by cnc95fan on Sat, 25 Oct 2008 19:57:57 GMT
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Make sure it is set to Slave (if applicable)

Subject: Re: i got a problem
Posted by _SSnipe_ on Sat, 25 Oct 2008 20:08:44 GMT
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SSnipe wrote on Sat, 25 October 2008 12:18SSnipe wrote on Fri, 17 October 2008 23:13Maybe try fixing something using something here?
http://www.seagate.com/www/en-us/support/downloads/
download the stuff here did it for me

Subject: Re: i got a problem
Posted by djlaptop on Sat, 25 Oct 2008 20:57:19 GMT
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Sounds like you don't have the right drivers installed. I'm guessing the CD that was provided came with the driver. You'll need to pull the driver off the CD on another computer with a CDROM. From there you can put it on a USB thumb drive or upload it to your email or one of the many upload services. Download it and install on your laptop.