Subject: TT Patch 4.1 update problem

Posted by will on Thu, 06 Feb 2014 16:51:33 GMT

View Forum Message <> Reply to Message

Hi,

when my renegade updated I could no longer run the game anymore for some reason. I got a missing MSXVCR110.dll error but i fixed that. Then i got 'The application was unable to start correctly error code 0xc000007b'. So I reinstalled the whole game and tried installing the TT 4.1 RC2 patch.

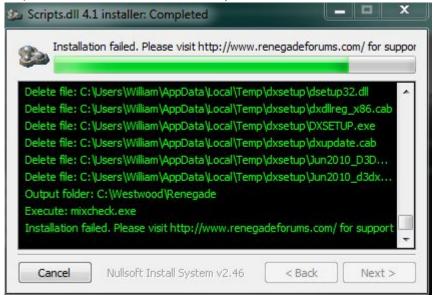
I get this error now below

does anyone know what the problem is and know of a solution?

thanks

File Attachments

1) asdasdasdasd.JPG, downloaded 521 times



Subject: Re: TT Patch 4.1 update problem

Posted by StealthEye on Thu, 06 Feb 2014 17:31:14 GMT

View Forum Message <> Reply to Message

Please contact me on irc.blackintel.org #tt or any of the IM networks in my profile and we'll figure out what's wrong.

Subject: Re: TT Patch 4.1 update problem

Posted by StealthEye on Fri, 07 Feb 2014 17:04:29 GMT

View Forum Message <> Reply to Message

I have identified the issue and it will be fixed as soon as possible, hopefully in a few hours. I'll post in the release topic when it is fixed. Until then, you can fix the issue by installing the following packages manually if you have not already done so:

http://www.microsoft.com/en-gb/download/details.aspx?id=35 http://www.microsoft.com/en-gb/download/details.aspx?id=30679

The RC2 installer erroneously attempts to install both at the same time, whereas only one simultaneous installation is allowed. That causes one of both installations to fail.

Thanks to everyone who helped me debug this issue by reporting on IRC/PM.

(Crossposting this to all related topics.)

Subject: Re: TT Patch 4.1 update problem

Posted by danpaul88 on Fri, 07 Feb 2014 18:37:41 GMT

View Forum Message <> Reply to Message

ooohhh... that might explain an issue I have in something else... nice spot.

Subject: Re: TT Patch 4.1 update problem

Posted by will on Sat, 08 Feb 2014 11:59:13 GMT

View Forum Message <> Reply to Message

StealthEye wrote on Fri, 07 February 2014 17:04I have identified the issue and it will be fixed as soon as possible, hopefully in a few hours. I'll post in the release topic when it is fixed. Until then, you can fix the issue by installing the following packages manually if you have not already done so:

http://www.microsoft.com/en-gb/download/details.aspx?id=35 http://www.microsoft.com/en-gb/download/details.aspx?id=30679

The RC2 installer erroneously attempts to install both at the same time, whereas only one simultaneous installation is allowed. That causes one of both installations to fail.

Thanks to everyone who helped me debug this issue by reporting on IRC/PM.

(Crossposting this to all related topics.)

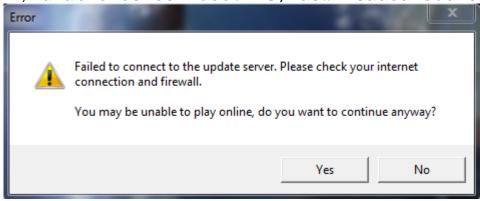
hi StealthEye, many thanks for helping me out on this!

i did what you said and I now get this error:

i can access the online mode when I click 'yes' but in the past this message never popped up before. Is this an issue on my side?

File Attachments

1) unable to connect.PNG, downloaded 306 times



Subject: Re: TT Patch 4.1 update problem

Posted by StealthEye on Sat, 08 Feb 2014 13:29:30 GMT

View Forum Message <> Reply to Message

You get that because I disabled the updater for now to avoid other people running into the same issue you did. So it's completely normal. You can just press "Yes" and play. We plan to push another update later today to fix the installation issues for everyone, after that the message should be gone.